

Dodge County Transit System
Transit Service Policy for Passengers

The Dodge County Commission as of July 1, 2019 unanimously approved this resolution for the Dodge County Transit System to be adhered to by all passengers.

1. All passengers must schedule needed transportation at least three days (72 hours) in advance contacting the Dodge County Transportation Center at 478-239-4602. Appointments will be scheduled upon availability of vehicle. Each passenger must pay the appropriate fare when entering the vehicle. Purchase of Service passengers must pay the fully allocated cost of a passenger trip or the amount must be paid by the purchasing agency. Delivery trips are to be paid in the same amount as the fare structure.
2. All passengers must be properly dressed, practice proper hygiene and be ready promptly when the van arrives. Pick-up and drop-off times will be designated by the van driver. The vehicle will wait up to five minutes before leaving and classifying the passenger as a "no show".
3. Dodge County reserves the right to suspend service to fare paying passengers for cause. "Cause" may be defined as - TEN percent no shows in a 90-day period, inappropriate or illegal behavior and drug or alcohol use. Reinstatement will be at the discretion of the Dispatcher and the Transportation Coordinator.
4. There will be no doubling back for forgotten personal items.
5. All passengers must wear seatbelts. Passengers with infants will be responsible for providing the applicable seat for the child. It is the rider's responsibility, not the driver's, to watch the children brought on the van. Minors, including school children, must have an adult escort. Drivers are not responsible for any child. For a passenger to be transported without an escort they must be at least thirteen years of age.
6. Dodge Transit is a curb to curb service provider. All passengers will be offered assistance to enter and exit the van safely. After safely exiting the vehicle, all passengers must then enter the home or building without driver's assistance. If further assistance is needed, an escort may be necessary for the passenger. The driver will be certain that all passengers are inside the building or home before departing. Drivers are not required to go inside a rider's home, stores or medical facilities.
7. Passengers in wheelchairs will be assisted as needed by drivers to safely enter and exit the van. Each driver is trained in the proper use of a wheelchair lift, tie downs and safety restraints.

8. There will no food, drinks, tobacco products, alcohol, controlled substances or profanity used on the vehicles. The driver, after conferring with the Dispatcher, has the right to refuse transportation to any rider suspected of breaking these rules.
9. All passengers must have a prearranged location for transport back home.
10. A passenger who must cancel a scheduled ride must notify the Dodge County Transportation Office by 8:30 a.m. of the day of the appointment.
11. Only animals classified as passenger assistant animals will be allowed on the vehicle.

Fare Structure for Public Ridership

In Service Area

All passengers	\$2.00/round trip
Delivery trips	\$2.00/trip

Out of Service Area N/A

The above fares do not apply to contract services.


Dan McCranie, Chair
 Dodge County Commissioners

10-3-23
 Date

Revised: 10/03/2023